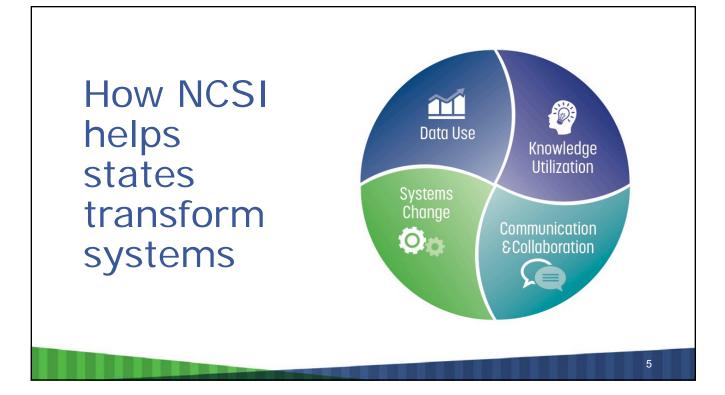


Agenda

- Set some context... NCSI in a nutshell
- Explore systems transformation considerations
- Think about associated opportunities for meaningful family and agency partnership







Data Use



Improvement begins with seeing your system

- Information & Analysis
- Organization Performance Results

"It is a capital mistake to theorize before one has data."

Sherlock Holmes



In your states, how are families engaged in:

- Analyzing data?
- Drawing conclusions?
- Informing priorities about results?

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Communication & Collaboration



Meaningful engagement needs real partnership

Stakeholder Focus

"No one can whistle a symphony. It takes a whole orchestrate to play it."

— H.E. Luccock



In your states, how do families partner with state agencies to:

 Establish collaboration preferences, expectations, and needs?

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Knowledge Utilization



Choose appropriate solutions; ensure implementation capacity

Workforce Capacity

"Capacity building involves **developing the collective ability** — dispositions, skills, knowledge, motivation, and resources — **to act together to bring about positive change.**

— Michael Fullan, Leadership and Sustainability: System Thinkers in Action



In your states, how do families:

- Learn what research says is effective for increasing results for children with disabilities?
- Increase capacity to support developmental and educational success for their children?

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Systems Change



Policies must enable change, not hamper it

- Leadership
- Strategic Planning
- Operations Management

"Are you really sure that a floor can't also be a ceiling?"

- M.C. Escher



In your states, how do families:

- Partner with local and state agencies to jointly "own" implementation efforts?
- Support the development of policy improvements?
- Help agencies to improve systems alignment?

